Professional Development Day – 2022

PMI Certification Prep | What's new in PMBOK?

- *A Primer on the Enhancements to the 'Talent Triangle'*

Chris Miller, Vice President – EduMind
Muhammad Elgammal, Instructor - EduMind

Learning Objectives

- Successfully navigate and understand the requirements of the PMI Talent Triangle

- Define decision making and problem solving

- Understand the various social and communication styles that exist in the workplace
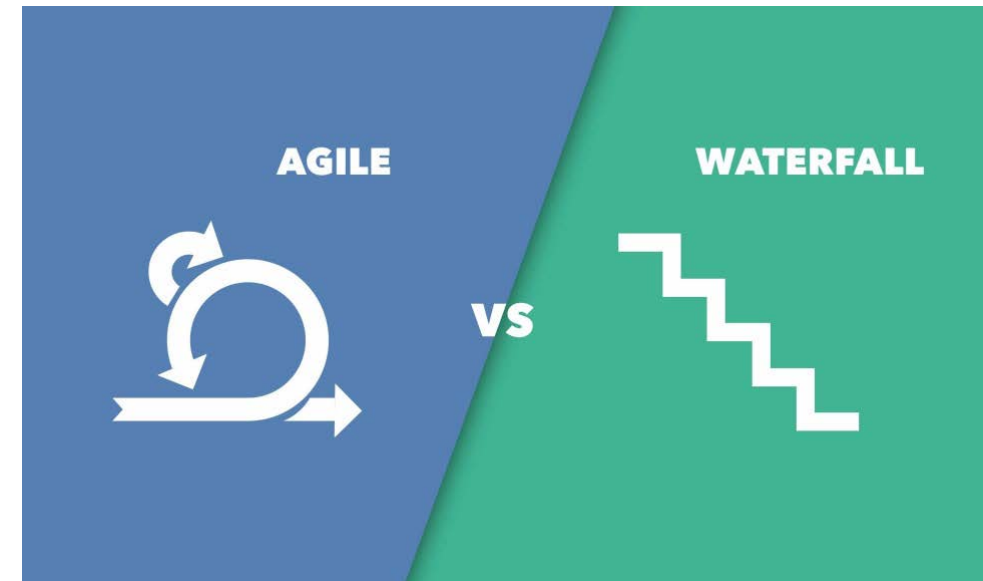
Industry Recap – Working in a Post-Pandemic Era

- 'Ways of Working'
  - Creativity and response to complex problems
- Success drivers
  - Innovation and being agile
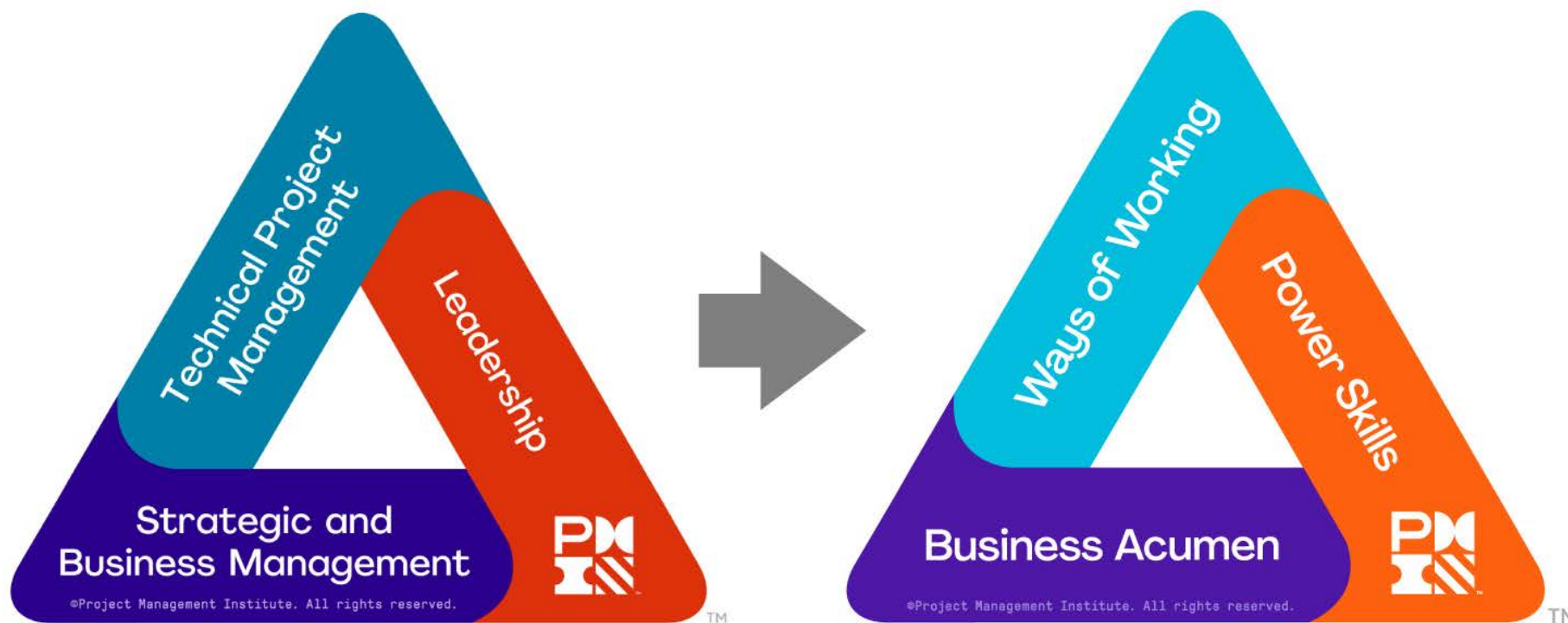- Demand on effective employees
  - "less is more"

- Waterfall
  - Linear in nature, major sequential phases
- Agile
  - Semi-linear, iterative phases with smaller feedback loops
- Hybrid
  - Integrates the agile approach within the same sequential phases of the waterfall methodology
    - Waterfall techniques – well-defined portions
    - Agile techniques – iterative/uncertain portions

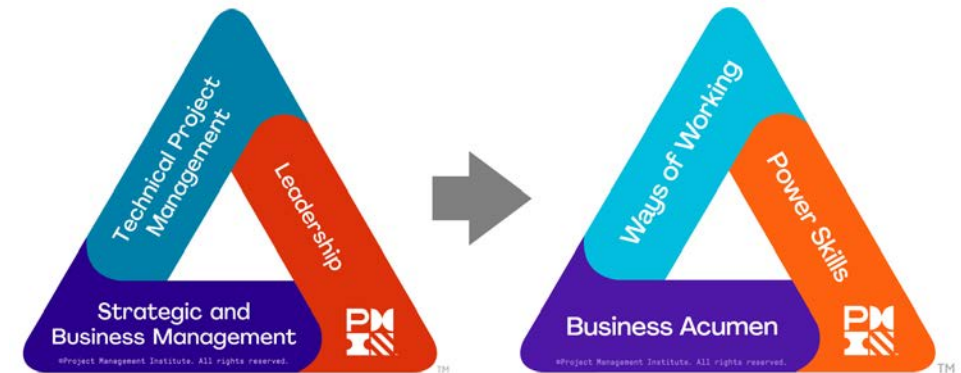**What is the 'Talent Triangle'? Why is it changing?**

- *The PMI Talent Triangle represents the ideal sets of skills project professionals must develop and hone to be successful and work smarter in today's evolving world of project management.*
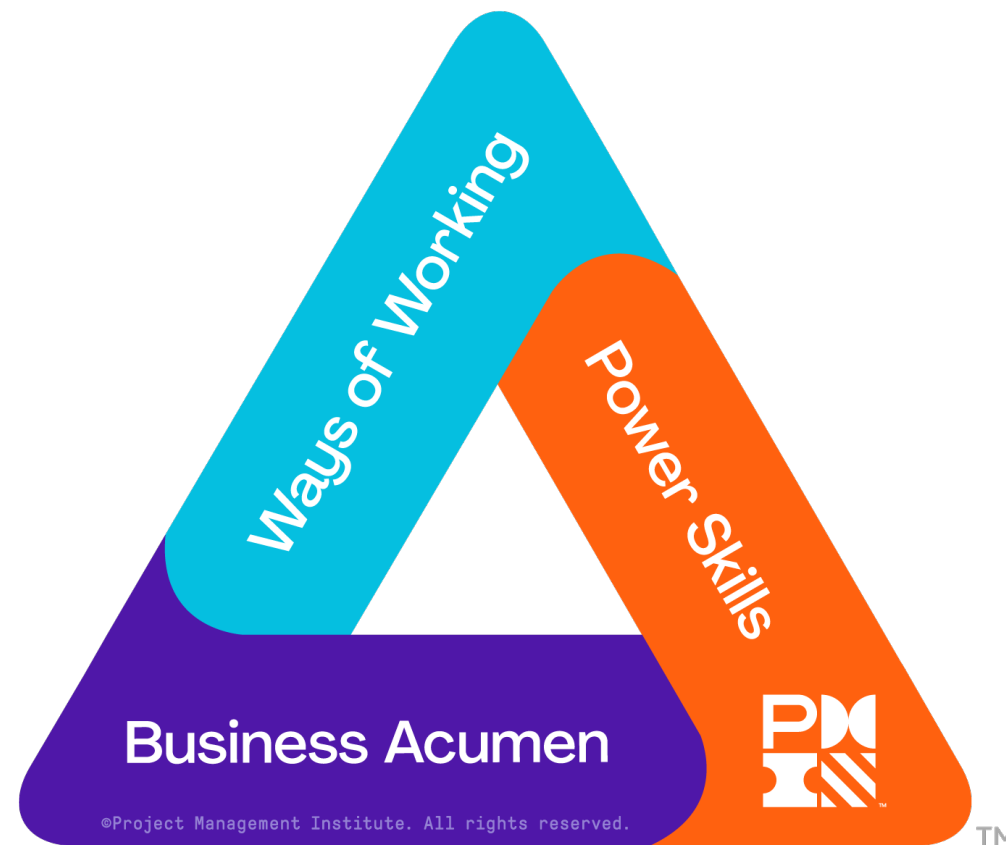
Talent Triangle Breakdown

- **Ways of Working** (formerly *'Technical Project Management'*)

- **Power Skills** (formerly *'Leadership'*)

- **Business Acumen** (formerly *'Strategic and Business Management'*)
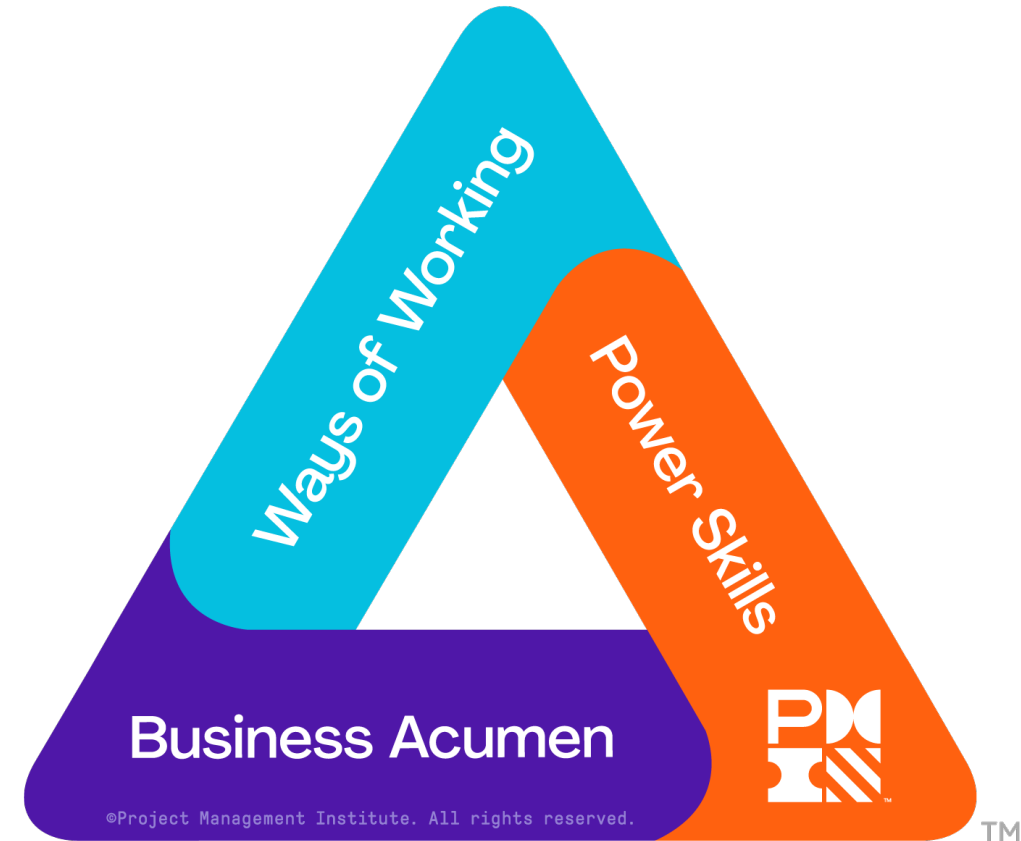
Talent Triangle Breakdown – Ways of Working

- **Ways of Working** (formerly '*Technical Project Management*')

- Master diverse and creative 'ways of working'

- Applying right solutions (adapting) at the right time

- Topics include: Risk Management, Business Analysis, Portfolio Management

©Project Management Institute. All rights reserved.

Professional Development Day - 2022

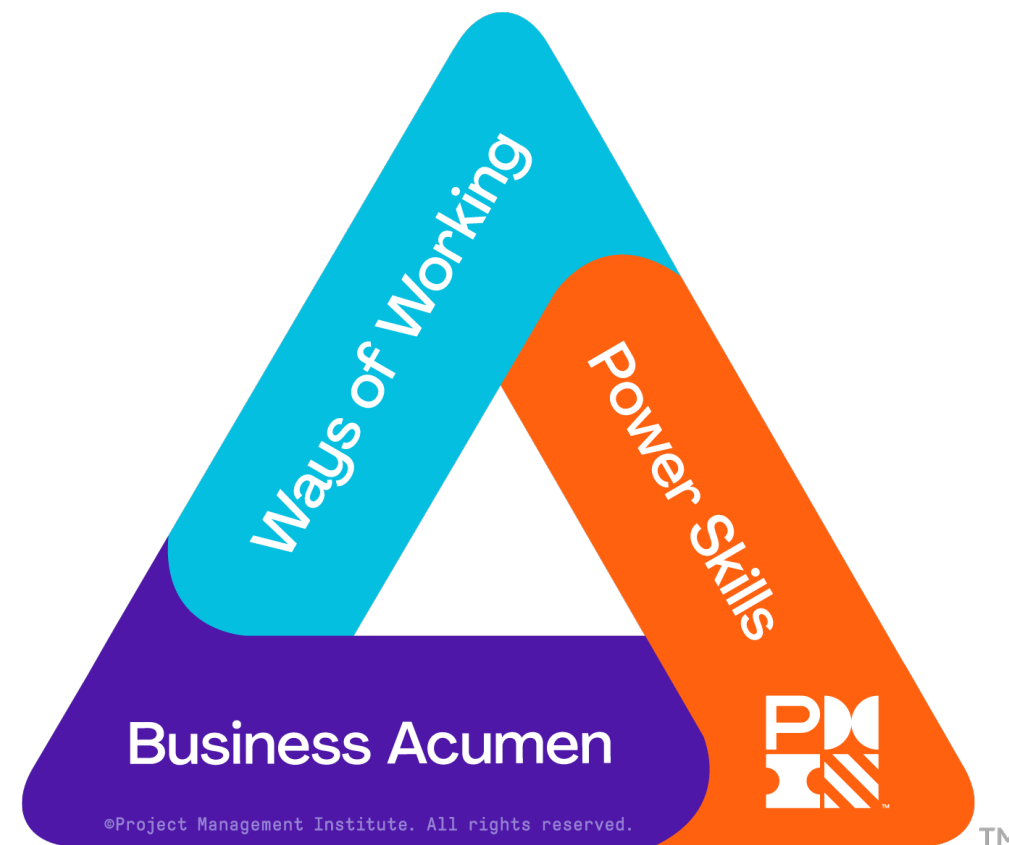**Talent Triangle Breakdown – Power Skills**

- **Power Skills** (formerly '*Leadership*')

- Critical Interpersonal Skills
- Inspire Change
- Build Relationships
- Empower Stakeholders
- <u>Topics include:</u> Collaborative Leadership and Communication

Ways of Working

Power Skills

Business Acumen

©Project Management Institute. All rights reserved.

Project Management Institute. Rochester

- **Business Acumen** (formerly '*Strategic and Business Management*')

- Historically experiential

- Understand macro/micro influences

- Possess ability to make good decisions

- Topics include: Domain Knowledge, Effective decision making, Knowledge of project alignment

Ways of Working

Power Skills

Business Acumen

©Project Management Institute. All rights reserved.

Talent Triangle Breakdown – Business Acumen, Decision Making
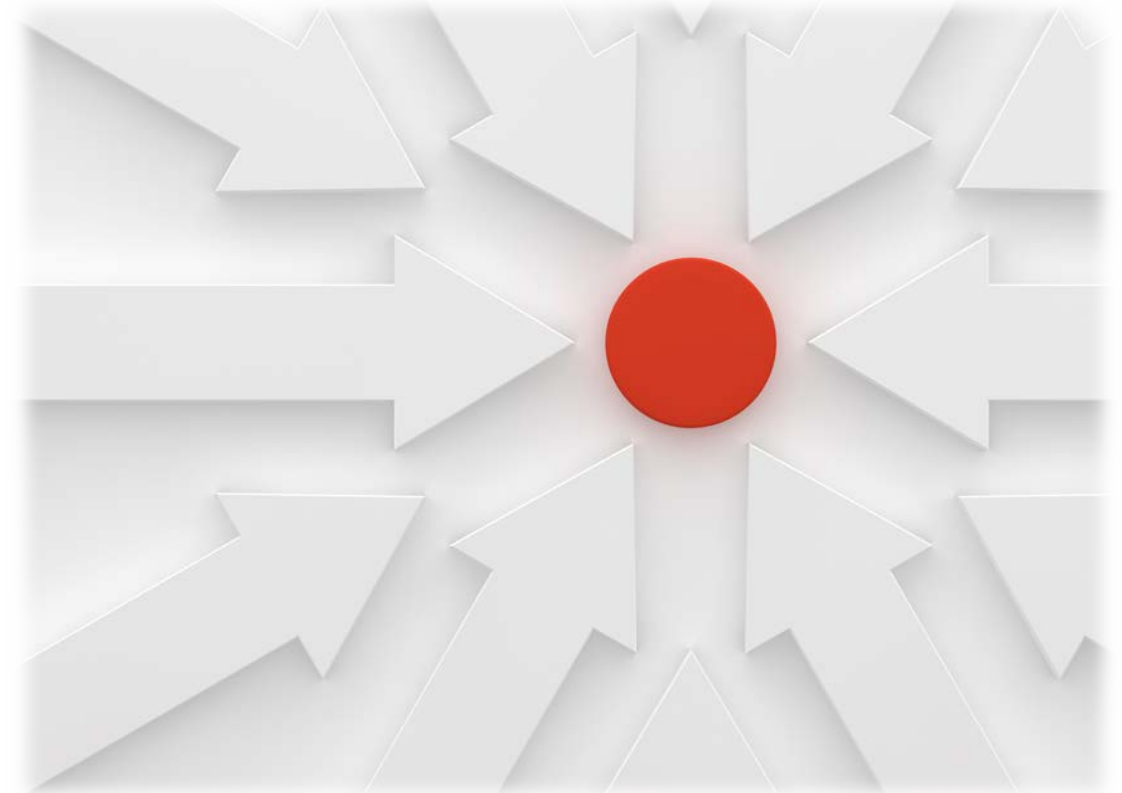
- <u>The Classical Model of Decision Making</u>
  - Identification
  - Solution Development
  - Measurement Criteria
  - Selection
  - Implementation
  - Monitor

- <u>Additional Considerations for 'Decision Making'</u>
  - Errors in logic
  - False assumptions
  - Unreliable Memories
  - Symptoms vs. Problems
  - Biases

- Communication Styles
  - (4) Types that range in levels of consideration and communication for/with others.
    - i.e., a stakeholder that places higher value on consideration for other's rights may be challenged with being assertive
    - Note: Style traits are not exclusive to exhibiting other traits.

Talent Triangle Breakdown – Power Skills, Communication

- ## Passive

-Openness of Communication

+Consideration for Others

"Others right over mine" (I lose, you win)

- ## Passive-Aggressive

-Openness of Communication

-Consideration for Others

"My rights are more important (not evident)" (I lose, you lose)

- ## Aggressive

+Openness of Communication

-Consideration for Others

"My rights are more important (very evident)" (I win, you lose)

- ## Assertive

+Openness of Communication

+Consideration for Others

"We both have rights" (I win, you win)

- <u>Communication Considerations</u>
  - 'Purpose Orientation'
    - Recognizing success through others and project objectives
  - Build Relationships
  - Factors such as generational divides, cultures, etc.
  - Emotional Intelligence
  - Empathy

Recap

- PMI Talent Triangle Highlights and Focuses

- Decision Making Methodology and Solution Development

- Recognizing various form of Communication (Styles) and how to catalyze project success

Resources and References

- PMI Talent Triangle® Update FAQs

- Parth, F. R. (2013). Critical decision-making skills for project managers. Paper presented at PMI® Global Congress 2013—EMEA, Istanbul, Turkey. Newtown Square, PA: Project Management Institute.

- Hayashi, S. K. & Neckowicz, K. T. (2013). Adjust your communication style for effective sponsor engagement. Paper presented at PMI® Global Congress 2013—North America, New Orleans, LA. Newtown Square, PA: Project Management Institute.

- Abudi, G. (2013). Managing communications effectively and efficiently. Paper presented at PMI® Global Congress 2013—North America, New Orleans, LA. Newtown Square, PA: Project Management Institute.

PMP
COURSE FEATURES

STUDY HUB FEATURES

◆ Personalized Study Plan

◆ Practice Portal*

◆ Flash Cards*

◆ Watch live sessions directly from the Study Hub.

◆ Maintain viewing history of all lecture videos

◆ Stop and restart videos where the student left off

◆ Makes notes directly at timed stamped portions of videos

◆ Send questions to the instructor directly from the lecture video

◆ Bookmark videos for later viewing

◆ Download lecture notes and practice problems and solutions

◆ Discussion Forum

*Not applicable for all courses

PERSONALIZED STUDY PLAN

◆ Students can easily create their personalized study plan by ranking their knowledge on each applicable subject, entering in the dates and times they are available and the amount of time they would like to spend on refreshing each subject.

◆ The study plan is adaptive and can be modified by rearranging subjects, changing your availability, or completely creating a new plan.

◆ The student can easily toggle between a calendar view and a list view

◆ Easy to navigate between months to view scheduled dates and applicable subjects.

◆ The schedule will show any blackout dates

PRACTICE PORTAL PRO (P^3)

Features a bank of practice questions that are modeled closely after the NCEES exam.

Students Develop their test taking skills by becoming familiar with various question formats, testing their knowledge on specific topics and working on their timing.

PRACTICE PORTAL PRO (P³)

Three Different Types of Tests:

Exam Simulator

Put your studies to the test with our Exam Simulator. These are full-length exams that correspond with the timing, format, and specifications of the official NCEES exam for the ultimate practice experience

Quiz Generator

With our Quiz Generator, you can select the subjects, number of questions, difficulty, and more to create the ideal practice quiz for their current study needs.

Assessment Quiz

After studying a subject or topic, a great way to test the obtained knowledge is by taking subject-based practice tests. Each Assessment Quiz focuses on a specific topic thus allowing you to identify specific areas where you may need more practice.

*Features not available for all courses

Ondemand

Students enrolled in an Ondemand course receive instant access to course materials as well as access to a Personalized Study Plan—exclusive to Ondemand and bundled students.

◆ Instructor-led Classes

◆ 35 Contact Hours*

◆ 98% Pass Rate

◆ Pass Guarantee*

◆ Question Bank

◆ Flashcards

◆ PMP Study Kit

◆ Mobile App

◆ Submit Questions to Instructor

PMP Ondemand Features

Live Online

Students enrolled in a Live Online class will follow a predetermined class schedule and join their instructors for live teaching in a virtual classroom.

24

PMP Live Online Features

◆ Instructor-led Classes

◆ 35 Contact Hours*

◆ 98% Pass Rate

◆ Pass Guarantee*

◆ Question Bank

◆ Flashcards

◆ PMP Study Kit

◆ Mobile App

◆ Submit Questions to Instructor

Onsite

For students who prefer a face-to-face learning experience, we offer Onsite classes, where they will attend a physical classroom and interact with instructors and peers in person. We can also develop custom Onsite classes for groups of 20+ students.

PMP Onsite Features

- Fast-paced Bootcamp
- Instructor-led Classes
- 35 Contact Hours*
- 98% Pass Rate
- Pass Guarantee*
- Question Bank

- Flashcards
- PMP Study Kit
- PMBOK 7th Edition
- Mobile App
- Lunch Provided

EduMind offers Professional Development Units (PDUs) for project managers seeking to keep their certification current

With flexibility around our students' demanding schedule and various course topics, EduMind's PDU selection will help them strengthen their foundation in these fields as well as maintain an active PMP certificate.

PDUs

YOUR SUCCESS IS OUR SUCCESS

EduMind®

www.edumind.com | 614.610.1200 |